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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial No. 10/001,947  
Application of: David J. Jilk, et al.  
Filed: November 14, 2001  
Art Unit: 2177  
Examiner: Mohammad ALI  
Attorney Docket No. WIDE-002  
For: UNIVERSAL TASK MANAGEMENT SYSTEM,  
METHOD AND PRODUCT FOR AUTOMATICALLY  
MANAGING REMOTE WORKERS, INCLUDING  
AUTOMATICALLY TRAINING THE WORKERS

Confirmation No.: 8863  
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- Replacement Drawing (1 sheet);
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